

# TURTLE BEACH CAMPGROUND ONLINE RESERVATIONS SITE USE GUIDELINES

**Welcome to Turtle Beach Campground's online reservation process! Please visit our website to get started, at:**

[www.scgov.net/turtlebeachcampground](http://www.scgov.net/turtlebeachcampground)

**Look for the link to Online Reservations and click to get started. You will begin from the Online Reservations main page:**



## **Welcome to Turtle Beach Campground Online Reservations**

Turtle Beach Campground is Sarasota County's premier beachfront campground on Siesta Key. From sunrise to sunset, there is nothing like camping next to the Gulf of Mexico. This boutique campground features 39 RV and tent sites with full hookups and free Wi-Fi. The tree lined campground has crushed shell padded campsites and a picnic table at each site.

Camp just minutes away from **Siesta Beach, the #1 Beach in the USA**. You are only a moment's stroll to the beach and your own personal paradise. Take the **free open-air trolley** into town and visit all that Siesta Village has to offer including restaurants, recreational rentals, sightseeing and more.

[Click here to view our Campground brochure and map](#)

**It is STRONGLY RECOMMENDED that you log in to your Household account before beginning your search.**

**FOR PRIOR CAMPGROUND GUESTS** – you received an email in December 2017 containing your login and password. Your household is already active. Please log in following the steps below.

**FOR FIRST TIME GUESTS** – please follow the instructions below to create a household.

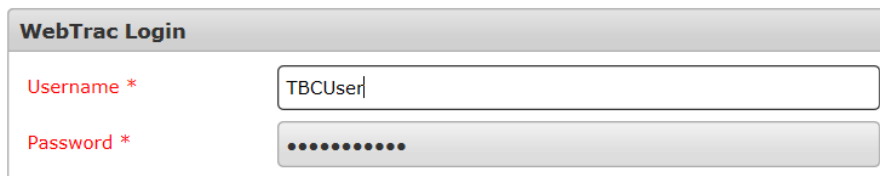
## HOUSEHOLD (ACCOUNT) INSTRUCTIONS

### Logging in to an existing household –

1. From the Turtle Beach Campground Online Reservations main page, click “Login”.



2. Enter your Username and Password. Be mindful of capital and lowercase letters. Then click “Login”.

A screenshot of a "WebTrac Login" form. It has two input fields: "Username \*" containing the text "TBCUser" and "Password \*" which is masked with a series of dots. The form has a light gray background and a white border.

3. You will land on the main Activity Search page for Sarasota County Parks, Recreation and Natural Resources. Select “Search” at the top and choose “Turtle Beach Campground Online Reservations” to begin your search.



## Creating a New Household -

1. From the Turtle Beach Campground Online Reservations main page, click "Login".



2. Click the option for brand new patrons:

If you're a brand new patron with us, please click here to register for a new account.

3. Create a login and password. Then enter information in all required household fields:

First Name

Last Name

Address

City

State (international guests select ZZ)

Zip Code (postal code)

Country

Phone #1 (use a mobile number if available)

International Phone Number (Required for guests without a United States or Canadian telephone number)

Email Address (required for receipt and confirmation)

Confirm Email

4. Click "Save" to continue. **NOTE: IT IS NOT NECESSARY TO ENTER EACH GUEST NAME. ONLY A PRIMARY GUEST NAME IS REQUIRED.**

## ONLINE BOOKING INSTRUCTIONS

- 1. TO BEGIN, select your type of camping from the main page. It is very important to select the correct type of equipment, to ensure you fit on the sites offered.**



### **FOR 5<sup>th</sup> WHEELS, MOTORHOMES AND TRAVEL TRAILERS**

On the next page, click the range containing your camper's overall length in feet. Please read the instructions carefully to ensure you will fit on the sites offered. No refunds are offered for improper measurements.

< 24'	24' 1" to 26'	26' 1" to 28'	28' 1" to 30'
30' 1" to 32'	32' 1" to 34'	34' 1" to 36'	36' 1" to 38'
Over 38'			

### **FOR TENTS**

On the next page, you will see answers to frequently asked questions about tenting at Turtle Beach Campground.

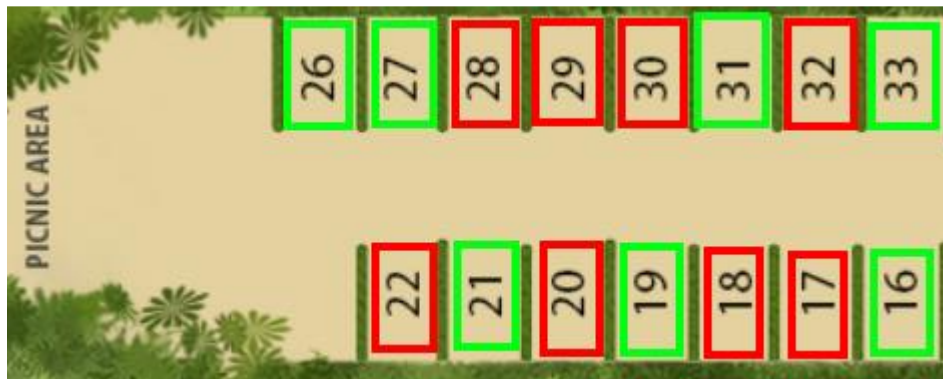
Click "Continue to Tent Sites" to view availability.

**2. ON THE NEXT PAGE, select your arrival date and the number of nights you wish to stay. Click “Search”.**

**^ Rental Search Criteria**

Begin Date  Nights

Available sites will display in **Green** on the map below. **Red** sites are unavailable for your requested dates and/or for your size camper.



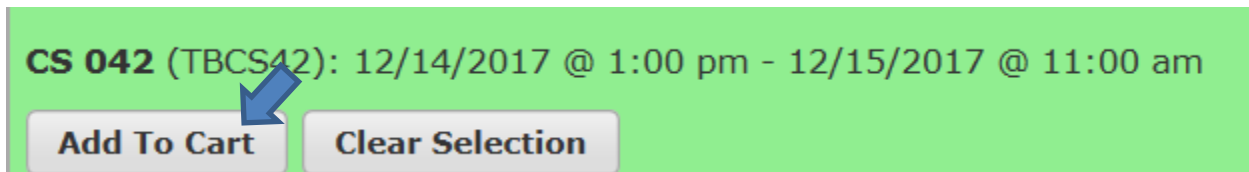
**SEARCH TIPS:**

- To view different results, update the arrival date and/or number of nights and click “search”.
- To view the Campground brochure, containing rates, rules and regulations, and a full Campground map, click the link above Rental Search Criteria:  
[Click here to view our Campground brochure and map](#)
- If you are searching for 2 or more nights and there is no availability showing, you may wish to call to see if space is available on multiple sites for different

nights of your stay. (For example, you might arrive on site 21 and then move two days later to site 38).

- All sites are available for tenting, although tenters may wish to choose sites further from the office and road for reduced noise.
- All sites offer a full hookup and the same basic features. Sites vary in size, location and natural attributes (trees, vegetation, etc.).
- **DO NOT** change your camper size to increase availability. This may result in you booking a site that does not fit your camper, and in this case you will not receive a refund.

3. When you have found the site you wish to book, click on the green box for that site. Then verify your dates are correct and click “Add to Cart” at the bottom of the screen.



4. If you have not yet logged in, you will be prompted to do so at this time. Please see **HOUSEHOLD (ACCOUNT) INSTRUCTIONS** for more information.

5. Waivers – please review and acknowledge the listed statements.

6. Shopping Cart

- Review and verify your selected site and dates
- Fees listed include tax
- Select “Proceed to Checkout” to continue

Shopping Cart

Showing 1 To 1

Description	Name	Total Fees
CS 042 from 12/14/2017 at 1:00 pm to 12/15/2017 at 11:00 am (Pending)	Reba	\$ 50.40
<b>Grand Total Fees Due</b>		<b>\$ 50.40</b>
Total Old Balance in Shopping Cart		\$ 0.00

Proceed To Checkout Continue Shopping Pay Old Balances Empty Cart


7. Your total due is shown as “Amount To Be Paid Today”. Select your payment method from the drop-down list (Visa, Mastercard, Discover or AMEX). Then click “Continue”.

The Following Information is Required to Complete Your Transaction

Amount To Be Paid Today: \*

Using This Payment Method: \*

Click 'Continue' to initiate the payment authorization process and generate a confirmation receipt.



8. Enter your credit card information on the next screen to complete the transaction. You will receive your receipt and reservation confirmation via email once your transaction is complete.