

Referral Guide

UNIT	TYPES OF VIOLATIONS	CONTACT PERSON	PHONE	FAX
Animal Services (SSO)	Animal problems /Loose or Stray animals / Barking dogs	Main Line	861-9500	
Inspections Permitting	Scheduling inspections / Permit questions / Payments	Amanda Folder Request for info Permitting	Permit Hotline: 861-3271 or 861-3273 Email: INSPHotline@scgov.net	
Building: Unpermitted work. Unlicensed Contractors	Work without permit / SWO / Unlicensed Contractor Work	Amanda Folder Complaint Building : Bldg./ULA/UPW	David White 861-6612 Email: ula@scgov.net	
Building: Complaints on properties with active building permits	Dumpsters on residential property during active construction / Complaints on property during active construction such as noise, debris, etc.	Stan Dinwoodie John Skidmore Steve Bell	Email: SDINWOOD@scgov.net 861-8833 Email: JSKIDMOR@scgov.net 915-7571 Email: sbell@scgov.net 861-8891	
Unfit/Unsafe structure	Broken windows / Roof in dis-repair / Structure open / etc.	Amanda Folder or email to: ula@scgov.net Complaint Unfit/Unsafe	861-6612 David White	
Code Enforcement (PDS)	<p><u>Private Property Issues:</u></p> <p>Debris / Overgrowth of Grass and Weeds / Inoperable or Unregistered Vehicles / Graffiti / Zoning Code Regulation / Sound Pollution / Mandatory Residential and Commercial Recycling Collection / Curbside Debris / Garbage Container Set-out Requirements / Sexually Oriented Business Code</p> <p><u>Public Property Issues:</u></p> <p>Unsightly and Improperly Maintained News Racks / Removal of Illegal Signs in Right-Of-Way (on Public beaches or parks, contact the Parks Department)</p>	<p>Amanda Folder</p> <p>Complaint</p> <p>Code Enforcement</p> <p>No address for complaint - send email to cetech@scgov.net</p> <p>For lien inquiries, see FAQ# Q12885</p>	<p>861-6403 North County</p> <p>861-3275 South County</p>	<p>861-6018</p> <p>861-3282</p>

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	<p><u>Community Clean Up Coordination</u></p> <p>See FAQ #Q17222 - Planning & Development - Community Cleanups for dates and contact information</p>			
Contractor Licensing (PDS)	<p>Contractor license questions</p> <p>Licensed contractor complaints</p>	<p>1st email : licensing@scgov.net</p> <p>Ember Dunn edunn@scgov.net 861-3285 (only works Tues, Wed, & Thurs) or Kathy Croteau 861-6343 kcroteau@scgov.net</p>	<p>2nd Jenna Schaitz email: jschaitz@scgov.net</p> <p>3rd call 861-5214</p>	
Environmental Health	<p>Commercial/private septic systems</p> <p>Public swimming pools / Private irrigation wells / Public drinking water / Day and Group care / Food / Indoor air / Bio-Medical waste</p>	Main line	<p>861-6133 North County</p> <p>861-3310 South County</p>	
Fire Prevention	<p>Fire hazards / Blocked hydrants / Dry / Piled hazardous trash / Exit doors blocked / Flammable liquids storage</p>	Main line	<p>861-2290</p> <p>As assigned</p>	
Hazardous waste	<p>Abandoned drums / Paint cans / Car batteries, etc., Dumping of motor oil or other chemical wastes</p>	Main line	<p>861-1531</p> <p>Haz-Waste</p>	316 -1300
Land Development	<p>New commercial/sub division horizontal construction. ROW infringement i.e. Basketball hoops, Skateboard ramps, etc.</p>	Main Line	<p>861-0826</p> <p>LandDev@scgov.net</p>	
Environmental Protection/Air & Water Quality	<p>Open trash burning / Odor / Dust complaints / Asbestos</p>	Main line	<p>861-0675</p> <p>Theresa G</p>	861-6267

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Solid Waste	<p>Any residential or commercial garbage / Recycling or Yard waste issues that are the fault of WM and not the resident, such as pick-up before 6:00am</p> <p>Property damage caused by a truck / Properly prepared missed collections / Leaking trucks / Littering and leaving a mess after a pick-up, etc.</p>	Main line	<p>861-6758 Mary Taylor</p> <p>493-4100 Waste Management</p>	316-1300
Utilities	Mandatory Sewer Code Enforcement	Violation Calls	861-6767 Sewer Connections	861-0603
	Watering restrictions Once per week:		861-5000	
	Even addresses (ending in 0,2,4,6, or 8) may only water on Tuesday. Odd addresses (ending in 1,3,5,7 or 9) may only water on Thursday.	<p>Violation calls</p> <p>Main Line</p>	<p>861-6790 Option 3</p> <p>861-6796 Michael Vieira</p>	