

## Business Processes Analyzed (and Documented) Beginning FY07

	Business Process	Date
1	Cal Center - Business Center Transition	11/2/2007
2	Call Center - Acquisition of New Business Unit	2/5/2008
3	Call Center - After Hours Subprocess	11/29/2007
4	Call Center - BC Transition	1/1/2008
5	Call Center - Call Capture	2/1/2010
6	Call Center - Enterprise Traffic Event Notification	4/10/2009
7	Call Center - Mystery Shopping	5/5/2009
8	Call Center - Phone Directories Process	1/2/2008
9	Call Center - Recording Process	5/4/2009
10	Call Center and AMANDA Process	11/1/2007
11	Call Center - Traffic/Road Advisory Process	1/2/2008
12	Call Center - Message Distribution Process	1/2/2008
13	Call Center - New Agent Report	5/20/2009
14	CMS - Email Contact on CIP website	4/24/2009
15	Communications - Access 19 - EOC Support Process	5/1/2010
16	Communications - Access 19 - Audio Visual Support Process	5/2/2010
17	Communications - Access 19 - Meeting Coverage Process	5/3/2010
18	Communications - Access 19 - Production Process	5/4/2010
19	Communications - Communications Project Work Flow	2/13/2008
20	Communications - Editorial Work Flow Process	4/4/2009
21	Communications - New Employee Net Site Process	8/20/2007
22	Communications - Public Records Request and Handling Process	5/17/2007
23	EIT - ALLTEL new phone process	3/3/2008
24	EIT - Annual Charge Back Process for Applications	3/3/2008
25	EIT - Application ChargeBack	5/2/2007
26	EIT - CMDB	12/2/2007
27	EIT - New and Replacement Nextel Phone Process	10/8/2007
28	EIT - New Centranet Line Process	10/8/2007
29	EIT - New Nextel Process TO BE	10/8/2007
30	EIT - Telecom Processes & Quality Assurance	5/3/2007
31	EIT - Telecommunications Billing Process	10/8/2007
32	Enterprisewide - Administrative Project Team (APT) Request Process	4/25/2009
33	Enterprisewide - Volunteer Program - Court Appointed	4/13/2009
34	Enterprisewide - Volunteer Program - One Day Event	4/13/2009
35	Enterprisewide - Volunteer Program - Regular	4/13/2009
36	ENVBC - Event Planning - Approval Process	4/14/2009
37	ENVBC - Event Planning - Annual Event Process	4/15/2009
38	ENVBC - Event Planning - Conference/Workshop Planning	4/16/2009
39	ENVBC - Event Planning - Post Event	4/15/2009

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	Business Process	Date
40	ENVBC - Event Planning - Nature Walk	4/15/2009
41	ENVBC - Event Planning - Presentations	4/15/2009
42	ENVBC - External NESHAP process	9/24/2008
43	ENVBC - External Open Burn Permit	9/24/2008
44	ENVBC - Internal NESHAP process	9/24/2008
45	ENVBC - Internal Open Burn Permit	9/24/2008
46	ENVBC - Internal/External Asbestos Process	5/17/2007
47	ENVBC - Internal/External Open Burn Process	3/3/2007
48	ENVBC - Solar Thermal Program - County Utility Model	4/30/2009
49	ENVBC - Solar Thermal Program - Private - Public Partnership Utility Model	5/1/2009
50	ENVBC - Solar Thermal Program - Sarasota Model	5/2/2009
51	ENVBC - Energy Efficiency and Conservation Application Process	9/3/2009
52	Library - Circulation Process Fruitville AS IS	3/3/2008
53	Library - Circulation Process Gulfgate AS IS	3/3/2008
54	Library - Circulation Process Selby AS IS	3/3/2008
55	Library - Library Card	9/23/2009
56	Library - Special Events/Activities	9/23/2009
57	Library - Statistical Reporting	9/23/2009
58	Mobility - Environmental Permitting Preliminary Habitat Assessment Delineation & Impact Estimates Process	4/30/2007
59	Mobility - Fruitville Corridor Process	3/4/2008
60	Mobility - Infrastructure Inspections	6/1/2007
61	Mobility - Primavera Processes	4/2/2007
62	Mobility - Right-of-Way - Acquisition Process - post OT	4/30/2007
63	Mobility - Right-of-Way - Discovery sub Process	4/30/2007
64	Mobility - Right-of-Way - Parcel Acquisition Process - 60% - 90%	4/30/2007
65	Mobility - Right-of-Way - Parcel Acquisition Process - 90% - 100%	4/30/2007
66	Mobility - Right-of-Way -Preliminary Parcel Acquisition Process - prior 30%	4/30/2007
67	Mobility - Road Program - Spec Book Process	3/3/2008
68	Mobility - Street Sweeping Inspection Process	3/3/2008
69	O&M - Facilities - ID Badges Process	11/21/2008
70	O&M - Facilities - Facilities Space Request Process	3/3/2008
71	O&M - Enterprise wide Maintenance Consolidation	3/3/2008
72	O&M - Land Maintenance Service Delivery Model	3/3/2008
73	O&M - Pcard Authorization and Review process	2/1/2010
74	O&M - Work Management Process - Asset Setup Process	5/17/2007
75	O&M - Work Management Process - Assignment Process	5/17/2007
76	O&M - Work Management Process - Emergency Work Performance Process	5/17/2007
77	O&M - Work Management Process - Follow-Up Process	5/17/2007

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78	O&M - Work Management Process - Initiation Process	5/17/2007
79	O&M - Work Management Process - Joint Plan Process	5/17/2007
80	O&M - Work Management Process - Performance Process	5/17/2007
81	O&M - Work Management Process - Planning Process	5/17/2007
82	O&M - Work Management Process - PM/PdM Maintenance Process	5/17/2007
83	O&M - Work Management Process - Requisition Process	5/17/2007
84	O&M - Work Management Process - Scheduling Process	5/17/2007
85	O&M - Work Management Process - Screening Process	5/17/2007
86	O&M - Work Management Process - Spare Part Setup Process	5/17/2007
87	O&M - Work Management Process: Work Order Life Cycle	5/13/2007
88	OFP - Bidding Protest Process	10/8/2009
89	OFP - Capital Assets - Disposition of Property (DRAFT)	7/2/2008
90	OFP - Capital Assets - Disposition of Property - Auction/External Vendor (DRAFT)	7/2/2008
91	OFP - Capital Assets - Disposition of Property - Auction/Internet (DRAFT)	7/2/2008
92	OFP - Capital Assets - Disposition of Property - Auction/Local Vendor (DRAFT)	7/2/2008
93	OFP - Capital Assets - Disposition of Property - Direct Sale (DRAFT)	7/2/2008
94	OFP - Capital Assets - Disposition of Property - Trade In (DRAFT)	7/2/2008
95	OFP - Capital Assets - Disposition of Property - Auction/Local Vendor (DRAFT)	7/2/2008
96	OFP - Capital Assets - Inventory of Property (DRAFT)	7/23/2008
97	OFP - Capital Assets - Reconciliation Process (DRAFT)	7/23/2008
98	OFP - Capital Assets - Reconciliation - Capital Outlay (DRAFT)	7/23/2008
99	OFP - Capital Assets - Reconciliation - Elected Officials (DRAFT)	7/23/2008
100	OFP - Capital Assets - Recording and Marking of Property (DRAFT)	10/27/2008
101	OFP - Capital Assets - Transfer (DRAFT)	11/24/2008
102	OFP - Contract Process - Bids	4/30/2007
103	OFP - Contract Process - Request for Proposal (RFP) & Calls for Professional Services	4/30/2007
104	OFP - Engineering Library - Continuing Contract	4/18/2009
105	OFP - Engineering Library - Contract Administration and Management	4/19/2009
106	OFP - Engineering Library - Contract Negotiation	4/17/2009
107	OFP - Engineering Library - Engineering Registry Management Process	4/17/2009
108	OFP - Engineering Library - Project Solicitation	4/20/2009
109	OFP - FEMA Annual Disaster Event Process_7-13-09	9/16/2009
110	OFP - FEMA Appeal Process_7-13-09	9/16/2009
111	OFP - FEMA Daily Log Process system non-operational_8-12-09	9/16/2009
112	OFP - FEMA Daily Log Process system operational_9-15-09	9/17/2009
113	OFP - FEMA Emergency Protective Measures Cat B_7-13-09	9/16/2009
114	OFP - FEMA Hazard Mitigation Grant Process (404-406)_7-13-09	9/16/2009
115	OFP - FEMA Pre Disaster Event Process_7-13-09	9/16/2009

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116	OFP - FEMA Public Assistance - Administrative Fee Process_8-13-09	9/16/2009
117	OFP - FEMA Public Assistance - Grant Program Overview_8-3-09	9/16/2009
118	OFP - FEMA Public Assistance - Record Retention Process_7-13-09	9/16/2009
119	OFP - FEMA Public Assistance - Reimbursement Cat A FDOT_7-13-09	9/16/2009
120	OFP - FEMA Public Assistance - Reimbursement Cat A NRSC_7-13-09	9/16/2009
121	OFP - FEMA Public Assistance - Reimbursement Cat C_7-13-09	9/16/2009
122	OFP - FEMA Public Assistance - Reimbursement Cat D-F-G_7-13-09	9/16/2009
123	OFP - FEMA Public Assistance - Reimbursement Cat E_7-13-09	9/16/2009
124	OFP - FEMA Reconciliation Process (Fund 148)_7-13-09	9/16/2009
125	OFP - FEMA Subgrantee Reimbursement Process_8-25-09	9/16/2009
126	OFP - Field Infrastructure NEW Asset Process AS IS	3/3/2008
127	OFP - Field Infrastructure NEW Asset Process TO BE DRAFT	3/3/2008
128	OFP - Risk - Fleet Accident Repairs - Fire Fleet	4/9/2009
129	OFP - Risk - Fleet Accident Repairs - Regular Fleet	4/9/2009
130	OFP - Risk - Fleet Accident Repairs - Sheriff Fleet	4/9/2009
131	OFP - Risk - Valid Driver License Check	4/23/2009
132	OFP - Risk - General Liability Claim Process	2/1/2010
133	OFP - Risk - County Vehicle Loss	2/2/2010
134	OFP - Risk - County-Owned Property Claim Process	2/3/2010
135	OFP - Risk - 3rd Party Vehicle Claim Process	2/4/2010
136	OFP - Impact Fee Mitigation Application	4/9/2009
137	OFP - Certificates of Insurance Management Process	4/5/2009
138	OFP - Insurance Award of Solicitation_9-29-08	9/16/2009
139	OFP - Insurance Events_9-28-09	9/16/2009
140	OFP - Insurance Grant_9-29-08	9/16/2009
141	OFP - Insurance Leagues - Athletic Use Leases_12-16-08	9/16/2009
142	OFP - Insurance Leagues - Non Primary Use_12-17-08	9/16/2009
143	OFP - Insurance Leases_9-29-08	9/16/2009
144	OFP - Insurance Pcards_9-29-08	9/16/2009
145	OFP - Insurance PO_9-29-08	9/16/2009
146	OFP - Pcards - Audit for Insurance	4/8/2009
147	OFP - Pcards - Cancellation	4/8/2009
148	OFP - Pcards - Credit Limit Increase Request	4/8/2009
149	OFP - Pcards - Fraudulent	4/8/2009
150	OFP - Pcards - Lost or Stolen	4/8/2009
151	OFP - Pcards - New Cardholder Request	4/8/2009
152	OFP - Pcards - Training and Testing	4/8/2009
153	OFP - Procure to Pay	4/7/2009
154	OFP - Protest Process	6/25/2010

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	Business Process	Date
155	OFP - Receiving Process	2/1/2010
156	OFP - Libraries Receiving in IFAS	5/26/2010
157	OFP - United Way Form Processing	5/7/2009
158	OFP - Grant Process	10/1/2008
159	OHCD - Foreclosure Resource Assistance - Financial & Call Center	4/29/2009
160	OHCD - Home Improvement - Barrier Free Grant Alone	6/28/2008
161	OHCD - Home Improvement - Blended Loan Package	6/28/2008
162	OHCD - Home Improvement - Emergency Repair Loan Alone	6/28/2008
163	OHCD - Home Improvement - Home Repair	6/28/2008
164	OHCD - Home Improvement - Impact Fee Assistance Loan	6/28/2008
165	OHCD - Home Improvement - MSF Grant Alone	6/28/2008
166	OHCD - Home Improvement - MSF Grant and Home Repair	6/28/2008
167	OHCD - Intake Process Macro	8/9/2007
168	Parks - Park Development - Nomination and Eligibility (DRAFT)	2/14/2007
169	Parks - Park Development - Contract Negotiation (DRAFT)	2/14/2007
170	Parks - Park Development - Pre-Concept Planning Process (DRAFT)	2/14/2007
171	Parks - Park Development - Acquisition Process	2/14/2007
172	Parks - Park Development Process (DRAFT)	4/6/2007
173	Parks - Park Development - Pre-Concept Planning Process (DRAFT)	4/6/2007
174	Parks - Facilities Reservation	9/22/2009
175	Parks - On-line Program Registration	9/22/2009
176	PDS - Administrative Variance and Private Street Requests	9/22/2009
177	PDS - Citizen's subscription to SCG mailing list	4/28/2009
178	PDS - Comprehensive Plan Process - AMANDA Detail	4/22/2009
179	PDS - Determination of Community Residential Home	5/1/2007
180	PDS - Development Review Process - AMANDA Detail	4/21/2009
181	PDS - Fair Housing Complaint Process	5/1/2007
182	PDS - Reasonable Accommodation Request	4/3/2007
183	PDS - Grant Process	5/1/2007
184	PDS - Land Development Review - Bond Cancelling Review Process	6/13/2007
185	PDS - Land Development Review - Minor Revision to Approved Plan Review Process	6/13/2007
186	PDS - Land Development Review - Preliminary Subdivision and Site and Development Plan Review	6/13/2007
187	PDS - Land Development Review - Right-of-Way Use Bond Replacement Review	6/13/2007
188	PDS - Land Development Review - Site and Development Plan Review	6/13/2007
189	PDS - Land Development Review - Surety Review Process (Completion and Sidewalk for Platting)	6/13/2007

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190	PDS - Land Development Review - Surety Review Process (Construction or Sidewalk Extension for Variances)	6/13/2007
191	PDS - Land Development Review - Surety Review Process (Maintenance)	6/13/2007
192	PDS - Land Development Review - Walk-Through	6/13/2007
193	PDS - Land Development Services - Minor Revision to Approved Plans	6/13/2007
194	PDS - Plat Vacation Process	4/1/2007
195	PDS - Required Permit Process	4/2/2009
196	PDS - Addressing - Change Address and/or Street for Multiple Parcels	10/1/2010
197	PDS - Addressing - New Address for Commercial Building or Additional tenant Space on Pre-Existing	10/1/2010
198	PDS - Addressing - New or Change Address for Individual Parcels-Addresses	10/1/2010
199	PDS - Addressing - New Subdivision Street Name-Addresses	10/1/2010
200	PDS - Addressing - Change Address and/or Street for Multiple Parcels	10/1/2010
201	PDS - Building Official - Building Plan Design Standards Review	10/1/2010
202	PDS - Building Official - Land Development Design Standards Review	10/1/2010
203	PDS - Building Official - Non Residential Certificate of Occupancy Subprocess	10/1/2010
204	PDS - Building Official - Pre-Submittal Design Standards Review	10/1/2010
205	PDS - Building Official - Structural Evaluation	10/1/2010
206	PDS - Building Official - CO & TCC Commercial	10/1/2010
207	PDS - Building Official - TCO Residential	10/1/2010
208	PDS - Building Plan Review - Commercial and Residential Plan Change Review - Building Plan Review	10/1/2010
209	PDS - Building Plan Review - Commercial Plan Review - Bldg	10/1/2010
210	PDS - Building Plan Review - Residential Plan Review - Bldg	10/1/2010
211	PDS - Call Center - Call Handling process	10/1/2010
212	PDS - Code Enforcement - Adult Entertainment - Adult Business Complaint Process	10/1/2010
213	PDS - Code Enforcement - Adult Entertainment - Adult Business Permit Process	10/1/2010
214	PDS - Code Enforcement - Adult Entertainment - Adult Business Permit Renewal Process	10/1/2010
215	PDS - Code Enforcement - Liens - Abatement Lien Process	10/1/2010
216	PDS - Code Enforcement - Liens - Board up and Demolition Lien Process	10/1/2010
217	PDS - Code Enforcement - Liens - Foreclosure Process	10/1/2010
218	PDS - Code Enforcement - Standard - Abatement & Billing for Service Process	10/1/2010
219	PDS - Code Enforcement - Standard - Notice To Obtain Permit	10/1/2010
220	PDS - Code Enforcement - Standard - Real Property Process	10/1/2010
221	PDS - Code Enforcement - Standard - Sound Ordinance Process	10/1/2010
222	PDS - Code Enforcement - Standard - Special Magistrate Citation Non-Compliance	10/1/2010
223	PDS - Code Enforcement - Standard - Special Magistrate Process	10/1/2010

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224	PDS - Code Enforcement - Standard - Towing Process	10/1/2010
225	PDS - Code Enforcement - Standard - Zoning Process	10/1/2010
226	PDS - Code Enforcement - Unfit-Unsafe Structures - Board Up Guidelines	10/1/2010
227	PDS - Code Enforcement - Unfit-Unsafe Structures - Emergency Demolition Guidelines	10/1/2010
228	PDS - Code Enforcement - Unfit-Unsafe Structures - Standard Demolition Guidelines	10/1/2010
229	PDS - Env'l Health - Septic - Demolition	10/1/2010
230	PDS - Env'l Health - Septic - Non Residential Certificate of Occupancy Environmental Health	10/1/2010
231	PDS - Env'l Health - Septic - Septic Permit Additions Accessory Structures Environmental Health	10/1/2010
232	PDS - Env'l Health - Septic - Septic Permit New Construction Environmental Health	10/1/2010
233	PDS - Env'l Health - Wells - Central Water Connection - Existing Structure	10/1/2010
234	PDS - Env'l Health - Wells - Demolition	10/1/2010
235	PDS - Finance - NSF	10/1/2010
236	PDS - Finance - Refund	10/1/2010
237	PDS - Fire - False Alarm - False Alarm Fees	10/1/2010
238	PDS - Fire - False Alarm - False Alarm Process	10/1/2010
239	PDS - Fire - Building Plan Review - Final Fire Inspection	10/1/2010
240	PDS - Fire - Building Plan Review - Fire Protection Systems Permit Process	10/1/2010
241	PDS - Fire - Building Plan Review - Fire Review	10/1/2010
242	PDS - Fire - Building Plan Review - Firework Display Permit Process	10/1/2010
243	PDS - Fire - Building Plan Review - Life Safety Inspections	10/1/2010
244	PDS - Fire - Building Plan Review - Sparkler Sales Permit Process	10/1/2010
245	PDS - Fire - Building Plan Review - Special Event Permit Process	10/1/2010
246	PDS - Flood Zone Compliance - Elevation Certificate	10/1/2010
247	PDS - Flood Zone Compliance - Federal Emergency Management Agency Code Enforcement	10/1/2010
248	PDS - Flood Zone Compliance - Flood Zone Determinations	10/1/2010
249	PDS - Flood Zone Compliance - Flood Zone Review	10/1/2010
250	PDS - Forestry - Forestry Review Process	10/1/2010
251	PDS - Planning - Developers Agreement - Annual Monitoring Report	10/1/2010
252	PDS - Planning - Developers Agreement - Application Process	10/1/2010
253	PDS - Planning - Developers Agreement - Pre-Application Meeting Process	10/1/2010
254	PDS - Planning - DRI Process	10/1/2010
255	PDS - Planning - Large Area Comprehensive Plan Amendment Process	10/1/2010
256	PDS - Planning - Rezone and Special Exceptions Process	10/1/2010
257	PDS - Inspections - Existing Electric Service Change Inspection	10/1/2010
258	PDS - Inspections - Inspection Process	10/1/2010

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259	PDS - Inspections - Temporary Power Use (TPU) Inspection Process	10/1/2010
260	PDS - Inspections - Temporary Underground (TUG) or Temporary (T) Pole Inspection	10/1/2010
261	PDS - Land Development - BCC-Administrative Variance and Private Street Requests	10/1/2010
262	PDS - Land Development - Concurrent Subdivision_Commercial Plan Review	10/1/2010
263	PDS - Land Development - Construction Subdivision_Commercial Plan Review.igx	10/1/2010
264	PDS - Land Development - Culvert Permit	10/1/2010
265	PDS - Land Development - Easement Recording	10/1/2010
266	PDS - Land Development - Engineer Certifications_Asbuilt Plans Review	10/1/2010
267	PDS - Land Development - Engineer Cost Estimate	10/1/2010
268	PDS - Land Development - Minor Revision (Full and Limited Reviews)	10/1/2010
269	PDS - Land Development - Oversize_Overweight Permit	10/1/2010
270	PDS - Land Development - Plat Review, Approval and Recording	10/1/2010
271	PDS - Land Development - Presubmittal Plan Review	10/1/2010
272	PDS - Land Development - Right-of-Way Bond Review	10/1/2010
273	PDS - Land Development - Right-of-Way Permit	10/1/2010
274	PDS - Land Development - Site and Development Exemption Review	10/1/2010
275	PDS - Land Development - Surety Review	10/1/2010
276	PDS - Licensing - Local License - Business name change	10/1/2010
277	PDS - Licensing - Local License - Change in status (active to inactive)	10/1/2010
278	PDS - Licensing - Local License - Change in status (inactive to active)	10/1/2010
279	PDS - Licensing - Local License - New Exam	10/1/2010
280	PDS - Licensing - Local License - Reciprocity	10/1/2010
281	PDS - Licensing - Local License - Reinstatement	10/1/2010
282	PDS - Licensing - Local Renewal (online)	10/1/2010
283	PDS - Licensing - Local Renewal (Paper)	10/1/2010
284	PDS - Licensing - Nov. 30th change in status	10/1/2010
285	PDS - Licensing - State Certified License (new registration)	10/1/2010
286	PDS - Licensing - State Certified Renewal (online)	10/1/2010
287	PDS - Licensing - State Certified Renewals (paper)	10/1/2010
288	PDS - Licensing - State Registered License - change in status (active to inactive)	10/1/2010
289	PDS - Licensing - State Registered License - change in status (inactive to active)	10/1/2010
290	PDS - Licensing - State Registered License - New Exam	10/1/2010
291	PDS - Licensing - State Registered License - Reciprocity	10/1/2010
292	PDS - Licensing - State Registered License - Reinstatement	10/1/2010
293	PDS - Licensing - State Registered Renewal (online)	10/1/2010
294	PDS - Licensing - State Registered Renewal (Paper)	10/1/2010
295	PDS - Permitting - Building Permit Corrections Needed Notification Process	10/1/2010
296	PDS - Permitting - Building Permit Extension Requests	10/1/2010

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297	PDS - Permitting - Building Permit Open but Expired Notification Process	10/1/2010
298	PDS - Permitting - Building Permit Reinstatement Requests	10/1/2010
299	PDS - Permitting - Building Permit	10/1/2010
300	PDS - Permitting - Extension	10/1/2010
301	PDS - Permitting - House Move Process	10/1/2010
302	PDS - Permitting - Non-Residential Certificate of Occupancy	10/1/2010
303	PDS - Permitting - Over The Counter	10/1/2010
304	PDS - Permitting - Temporary-Use Permit	10/1/2010
305	PDS - Records - County Employee Records Retrieval	10/1/2010
306	PDS - Records Retrieval	10/1/2010
307	PDS - Records - Scanning Project	10/1/2010
308	PDS - Resource Protection - Bonds Process	10/1/2010
309	PDS - Resource Protection - Myakka River Protection Zone	10/1/2010
310	PDS - Resource Protection - Compliance and Code Enforcement	10/1/2010
311	PDS - Resource Protection - Earthmoving - Annual Report	10/1/2010
312	PDS - Resource Protection - Earthmoving - General, Minor, Amendment	10/1/2010
313	PDS - Resource Protection - Earthmoving - Major, Amendment	10/1/2010
314	PDS - Resource Protection - Earthmoving - Exemption	10/1/2010
315	PDS - Resource Protection - GBSL - GBDL Letter of Determination	10/1/2010
316	PDS - Resource Protection - GBSL - GBSL Variance	10/1/2010
317	PDS - Resource Protection - GBSL - GBSL Written Conditioned Exception	10/1/2010
318	PDS - Resource Protection - GBSL - Monitoring Report Review	10/1/2010
319	PDS - Resource Protection - Special Magistrate	10/1/2010
320	PDS - Resource Protection - Tree Protection	10/1/2010
321	PDS - Resource Protection - WNCA Permit - General, Minor, & Amendment	10/1/2010
322	PDS - Resource Protection - WNCA Permit - Major & Amendment	10/1/2010
323	PDS - Road Impact Fees - Road Impact Fee Inquiries	10/1/2010
324	PDS - Road Impact Fees - Road Impact Fees	10/1/2010
325	PDS - Solid Waste - Mixed Load-Landfill Investigation	10/1/2010
326	PDS - Solid Waste - Physical Inspection Process	10/1/2010
327	PDS - Solid Waste - Proactive-Customer Service Form	10/1/2010
328	PDS - Stormwater - Revise Existing Condition	10/1/2010
329	PDS - Utilities - Project - Construction Permit	10/1/2010
330	PDS - Utilities Project - DEP Certification Process	10/1/2010
331	PDS - Utilities Project - DEP Wastewater Permit	10/1/2010
332	PDS - Utilities Project - DEP Water Permit	10/1/2010
333	PDS - Utilities Project - Plan Review	10/1/2010
334	PDS - Utilities Project - Precon, Inspection, Testing, & Walk-Thru Process	10/1/2010
335	PDS - Utilities Project - Regulatory Demolition	10/1/2010

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336	PDS - Utilities Review - Commercial Backflow Inspection	10/1/2010
337	PDS - Utilities Review - Permit Review	10/1/2010
338	PDS - Utilities Review - Sungard Reconciliation Process	10/1/2010
339	PDS - Water Resources - Fertilizer Pollution Compliance and Code Enforcement Process	10/1/2010
340	PDS - Water Resources - Special Magistrate	10/1/2010
341	PDS - Water Resources - Water Pollution Compliance and Code Enforcement Process	10/1/2010
342	PDS - Zoning - Administration - Board of Zoning Appeals (Appeals)	10/1/2010
343	PDS - Zoning - Administration - Board of Zoning Appeals (Variances)	10/1/2010
344	PDS - Zoning - Administration - Citizen Initiated Text Amendment for Zoning Ordinance	10/1/2010
345	PDS - Zoning - Administration - Letter of Administrative Adjustment	10/1/2010
346	PDS - Zoning - Administration - Letter of Alternative Parking Plan	10/1/2010
347	PDS - Zoning - Administration - Letter of Determination & Interpretation	10/1/2010
348	PDS - Zoning - Administration - Letter of Non-Contravention	10/1/2010
349	PDS - Zoning - Administration - Street Vendor Permit	10/1/2010
350	PDS - Zoning - Plan Review - Commercial-Mixed Use Plan Review	10/1/2010
351	PDS - Zoning - Plan Review - Non Residential Certificate of Occupancy Zoning	10/1/2010
352	PDS - Zoning - Plan Review - Plan Change Review	10/1/2010
353	PDS - Zoning - Plan Review - Plan Change Review	10/1/2010
354	PDS - Zoning - Plan Review - Sign Plan Review	10/1/2010
355	PDS - Zoning - Plan Review - Spot Survey Request	10/1/2010
356	PDS - Zoning - Plan Review - Temporary Use Permit	10/1/2010
357	Public Safety - EMS Medication Inventory - Control Substances (DRAFT)	6/5/2007
358	Public Safety - EMS Medication Inventory - Standard Medications (DRAFT)	6/6/2007
359	Public Safety - Supply Operations for Fire/EMS	5/2/2007
360	SCAT Bus Operator Recruitment Process	11/29/2010
361	SCAT Recruitment Process	5/4/2007
362	Solid Waste - Code Enforcement - Customer Service Form (DRAFT)	5/31/2007
363	Solid Waste - Code Enforcement - Mixed Load_Landfill Investigation Form (DRAFT)	5/31/2007
364	Solid Waste - Code Enforcement - Physical Investigation Form (DRAFT)	5/31/2007
365	Strategy - CIP/GIS Maintenance for Comprehensive Plan	5/8/2009
366	Strategy - Stormwater Assets Collection Process	3/10/2010
367	TPM - Bus Operator Hiring Process	10/10/2009
368	TPM - Classification Process	10/3/2006
369	TPM - CSI Alliance Selection Process	5/6/2009
370	TPM - Document Handling	4/3/2007
371	TPM - FEMA Storm Pay	4/12/2009
372	TPM - Fire Hiring Process	5/1/2007

## Business Processes Analyzed (and Documented) Beginning FY07

	<b>Business Process</b>	<b>Date</b>
373	TPM - Firemedic Hiring Process	9/1/2007
374	TPM - FMLA Request and Tracking	4/26/2009
375	TPM - STD Request and Tracking	4/26/2009
376	TPM - Job Description Process	8/20/2010
377	TPM - Random Drug Screen	3/27/2007
378	TPM - Retirement Process	3/23/2007
379	TPM - Sick Leave Pool	3/27/2007
380	TPM - Unemployment Claims and Response	11/1/2010
381	TPM - O&M Hiring Process	11/25/2008
382	Utilities - Backflow Program	4/1/2007
383	Water - Liftstation Cleaning Process	3/4/2008
384	Water - Utilities AMANDA	11/1/2007
385	Water - Utilities Call Center - Delinquency sub process	3/4/2008
386	Water - Utilities Call Center - High Bill sub process	3/4/2008
387	Water - Utilities Call Center - New Account sub process	3/4/2008
388	Water - Utilities Call Center - Operation Call sub process	3/4/2008
389	Water - Utilities Material Management After Hours Process	3/3/2008
390	Water - Utilities Material Management Cycle Count Process	3/3/2008
391	Water - Utilities Material Management Issues and Transfers	3/3/2008
392	Water - Utilities Material Management Material Disposal Process	3/3/2008
393	Water - Utilities Material Management Purchasing Process	3/3/2008
394	Water - Utilities Material Management Receiving Process	3/3/2008
395	Water - Utilities Material Management Recording Process	3/3/2008
396	Water - Utilities Material Management Return Process	3/3/2008
397	Water - Utilities Material Management Rotating Equipment Setup Process	3/3/2008

## List of Business Processes Mapped Since FY 07

	<b>Business Process</b>	<b>Date</b>
1	SCAT Bus Operator Recruitment Process	11/29/2010
2	TPM - Unemployment Claims and Response	11/1/2010
3	PDS - Addressing - Change Address and/or Street for Multiple Parcels	10/1/2010
4	PDS - Addressing - New Address for Commercial Building or Additional tenant Space on Pre-Existing	10/1/2010
5	PDS - Addressing - New or Change Address for Individual Parcels-Addresses	10/1/2010
6	PDS - Addressing - New Subdivision Street Name-Addresses	10/1/2010
7	PDS - Addressing - Change Address and/or Street for Multiple Parcels	10/1/2010
8	PDS - Building Official - Building Plan Design Standards Review	10/1/2010
9	PDS - Building Official - Land Development Design Standards Review	10/1/2010
10	PDS - Building Official - Non Residential Certificate of Occupancy Subprocess	10/1/2010
11	PDS - Building Official - Pre-Submittal Design Standards Review	10/1/2010
12	PDS - Building Official - Structural Evaluation	10/1/2010
13	PDS - Building Official - CO & TCC Commercial	10/1/2010
14	PDS - Building Official - TCO Residential	10/1/2010
15	PDS - Building Plan Review - Commercial and Residential Plan Change Review - Building Plan Review	10/1/2010
16	PDS - Building Plan Review - Commercial Plan Review - Bldg	10/1/2010
17	PDS - Building Plan Review - Residential Plan Review - Bldg	10/1/2010
18	PDS - Call Center - Call Handling process	10/1/2010
19	PDS - Code Enforcement - Adult Entertainment - Adult Business Complaint Process	10/1/2010
20	PDS - Code Enforcement - Adult Entertainment - Adult Business Permit Process	10/1/2010
21	PDS - Code Enforcement - Adult Entertainment - Adult Business Permit Renewal Process	10/1/2010
22	PDS - Code Enforcement - Liens - Abatement Lien Process	10/1/2010
23	PDS - Code Enforcement - Liens - Board up and Demolition Lien Process	10/1/2010
24	PDS - Code Enforcement - Liens - Foreclosure Process	10/1/2010
25	PDS - Code Enforcement - Standard - Abatement & Billing for Service Process	10/1/2010
26	PDS - Code Enforcement - Standard - Notice To Obtain Permit	10/1/2010
27	PDS - Code Enforcement - Standard - Real Property Process	10/1/2010
28	PDS - Code Enforcement - Standard - Sound Ordinance Process	10/1/2010
29	PDS - Code Enforcement - Standard - Special Magistrate Citation Non-Compliance	10/1/2010
30	PDS - Code Enforcement - Standard - Special Magistrate Process	10/1/2010
31	PDS - Code Enforcement - Standard - Towing Process	10/1/2010
32	PDS - Code Enforcement - Standard - Zoning Process	10/1/2010
33	PDS - Code Enforcement - Unfit-Unsafe Structures - Board Up Guidelines	10/1/2010
34	PDS - Code Enforcement - Unfit-Unsafe Structures - Emergency Demolition Guidelines	10/1/2010
35	PDS - Code Enforcement - Unfit-Unsafe Structures - Standard Demolition Guidelines	10/1/2010
36	PDS - Env'l Health - Septic - Demolition	10/1/2010

## List of Business Processes Mapped Since FY 07

	<b>Business Process</b>	<b>Date</b>
37	PDS - Env'l Health - Septic - Non Residential Certificate of Occupancy Environmental Health	10/1/2010
38	PDS - Env'l Health - Septic - Septic Permit Additions Accessory Structures Environmental Health	10/1/2010
39	PDS - Env'l Health - Septic - Septic Permit New Construction Environmental Health	10/1/2010
40	PDS - Env'l Health - Wells - Central Water Connection - Existing Structure	10/1/2010
41	PDS - Env'l Health - Wells - Demolition	10/1/2010
42	PDS - Finance - NSF	10/1/2010
43	PDS - Finance - Refund	10/1/2010
44	PDS - Fire - False Alarm - False Alarm Fees	10/1/2010
45	PDS - Fire - False Alarm - False Alarm Process	10/1/2010
46	PDS - Fire - Building Plan Review - Final Fire Inspection	10/1/2010
47	PDS - Fire - Building Plan Review - Fire Protection Systems Permit Process	10/1/2010
48	PDS - Fire - Building Plan Review - Fire Review	10/1/2010
49	PDS - Fire - Building Plan Review - Firework Display Permit Process	10/1/2010
50	PDS - Fire - Building Plan Review - Life Safety Inspections	10/1/2010
51	PDS - Fire - Building Plan Review - Sparkler Sales Permit Process	10/1/2010
52	PDS - Fire - Building Plan Review - Special Event Permit Process	10/1/2010
53	PDS - Flood Zone Compliance - Elevation Certificate	10/1/2010
54	PDS - Flood Zone Compliance - Federal Emergency Management Agency Code Enforcement	10/1/2010
55	PDS - Flood Zone Compliance - Flood Zone Determinations	10/1/2010
56	PDS - Flood Zone Compliance - Flood Zone Review	10/1/2010
57	PDS - Forestry - Forestry Review Process	10/1/2010
58	PDS - Planning - Developers Agreement - Annual Monitoring Report	10/1/2010
59	PDS - Planning - Developers Agreement - Application Process	10/1/2010
60	PDS - Planning - Developers Agreement - Pre-Application Meeting Process	10/1/2010
61	PDS - Planning - DRI Process	10/1/2010
62	PDS - Planning - Large Area Comprehensive Plan Amendment Process	10/1/2010
63	PDS - Planning - Rezone and Special Exceptions Process	10/1/2010
64	PDS - Inspections - Existing Electric Service Change Inspection	10/1/2010
65	PDS - Inspections - Inspection Process	10/1/2010
66	PDS - Inspections - Temporary Power Use (TPU) Inspection Process	10/1/2010
67	PDS - Inspections - Temporary Underground (TUG) or Temporary (T) Pole Inspection	10/1/2010
68	PDS - Land Development - BCC-Administrative Variance and Private Street Requests	10/1/2010
69	PDS - Land Development - Concurrent Subdivision_Commercial Plan Review	10/1/2010
70	PDS - Land Development - Construction Subdivision_Commercial Plan Review.igx	10/1/2010
71	PDS - Land Development - Culvert Permit	10/1/2010
72	PDS - Land Development - Easement Recording	10/1/2010

## List of Business Processes Mapped Since FY 07

	<b>Business Process</b>	<b>Date</b>
73	PDS - Land Development - Engineer Certifications_Asbuilt Plans Review	10/1/2010
74	PDS - Land Development - Engineer Cost Estimate	10/1/2010
75	PDS - Land Development - Minor Revision (Full and Limited Reviews)	10/1/2010
76	PDS - Land Development - Oversize_Overweight Permit	10/1/2010
77	PDS - Land Development - Plat Review, Approval and Recording	10/1/2010
78	PDS - Land Development - Presubmittal Plan Review	10/1/2010
79	PDS - Land Development - Right-of-Way Bond Review	10/1/2010
80	PDS - Land Development - Right-of-Way Permit	10/1/2010
81	PDS - Land Development - Site and Development Exemption Review	10/1/2010
82	PDS - Land Development - Surety Review	10/1/2010
83	PDS - Licensing - Local License - Business name change	10/1/2010
84	PDS - Licensing - Local License - Change in status (active to inactive)	10/1/2010
85	PDS - Licensing - Local License - Change in status (inactive to active)	10/1/2010
86	PDS - Licensing - Local License - New Exam	10/1/2010
87	PDS - Licensing - Local License - Reciprocity	10/1/2010
88	PDS - Licensing - Local License - Reinstatement	10/1/2010
89	PDS - Licensing - Local Renewal (online)	10/1/2010
90	PDS - Licensing - Local Renewal (Paper)	10/1/2010
91	PDS - Licensing - Nov. 30th change in status	10/1/2010
92	PDS - Licensing - State Certified License (new registration)	10/1/2010
93	PDS - Licensing - State Certified Renewal (online)	10/1/2010
94	PDS - Licensing - State Certified Renewals (paper)	10/1/2010
95	PDS - Licensing - State Registered License - change in status (active to inactive)	10/1/2010
96	PDS - Licensing - State Registered License - change in status (inactive to active)	10/1/2010
97	PDS - Licensing - State Registered License - New Exam	10/1/2010
98	PDS - Licensing - State Registered License - Reciprocity	10/1/2010
99	PDS - Licensing - State Registered License - Reinstatement	10/1/2010
100	PDS - Licensing - State Registered Renewal (online)	10/1/2010
101	PDS - Licensing - State Registered Renewal (Paper)	10/1/2010
102	PDS - Permitting - Building Permit Corrections Needed Notification Process	10/1/2010
103	PDS - Permitting - Building Permit Extension Requests	10/1/2010
104	PDS - Permitting - Building Permit Open but Expired Notification Process	10/1/2010
105	PDS - Permitting - Building Permit Reinstatement Requests	10/1/2010
106	PDS - Permitting - Building Permit	10/1/2010
107	PDS - Permitting - Extension	10/1/2010
108	PDS - Permitting - House Move Process	10/1/2010
109	PDS - Permitting - Non-Residential Certificate of Occupancy	10/1/2010
110	PDS - Permitting - Over The Counter	10/1/2010

## List of Business Processes Mapped Since FY 07

	<b>Business Process</b>	<b>Date</b>
111	PDS - Permitting - Temporary-Use Permit	10/1/2010
112	PDS - Records - County Employee Records Retrieval	10/1/2010
113	PDS - Records Retrieval	10/1/2010
114	PDS - Records - Scanning Project	10/1/2010
115	PDS - Resource Protection - Bonds Process	10/1/2010
116	PDS - Resource Protection - Myakka River Protection Zone	10/1/2010
117	PDS - Resource Protection - Compliance and Code Enforcement	10/1/2010
118	PDS - Resource Protection - Earthmoving - Annual Report	10/1/2010
119	PDS - Resource Protection - Earthmoving - General, Minor, Amendment	10/1/2010
120	PDS - Resource Protection - Earthmoving - Major, Amendment	10/1/2010
121	PDS - Resource Protection - Earthmoving - Exemption	10/1/2010
122	PDS - Resource Protection - GBSL - GBDL Letter of Determination	10/1/2010
123	PDS - Resource Protection - GBSL - GBSL Variance	10/1/2010
124	PDS - Resource Protection - GBSL - GBSL Written Conditioned Exception	10/1/2010
125	PDS - Resource Protection - GBSL - Monitoring Report Review	10/1/2010
126	PDS - Resource Protection - Special Magistrate	10/1/2010
127	PDS - Resource Protection - Tree Protection	10/1/2010
128	PDS - Resource Protection - WNCA Permit - General, Minor, & Amendment	10/1/2010
129	PDS - Resource Protection - WNCA Permit - Major & Amendment	10/1/2010
130	PDS - Road Impact Fees - Road Impact Fee Inquiries	10/1/2010
131	PDS - Road Impact Fees - Road Impact Fees	10/1/2010
132	PDS - Solid Waste - Mixed Load-Landfill Investigation	10/1/2010
133	PDS - Solid Waste - Physical Inspection Process	10/1/2010
134	PDS - Solid Waste - Proactive-Customer Service Form	10/1/2010
135	PDS - Stormwater - Revise Existing Condition	10/1/2010
136	PDS - Utilities - Project - Construction Permit	10/1/2010
137	PDS - Utilities Project - DEP Certification Process	10/1/2010
138	PDS - Utilities Project - DEP Wastewater Permit	10/1/2010
139	PDS - Utilities Project - DEP Water Permit	10/1/2010
140	PDS - Utilities Project - Plan Review	10/1/2010
141	PDS - Utilities Project - Precon, Inspection, Testing, & Walk-Thru Process	10/1/2010
142	PDS - Utilities Project - Regulatory Demolition	10/1/2010
143	PDS - Utilities Review - Commercial Backflow Inspection	10/1/2010
144	PDS - Utilities Review - Permit Review	10/1/2010
145	PDS - Utilities Review - Sungard Reconciliation Process	10/1/2010
146	PDS - Water Resources - Fertilizer Pollution Compliance and Code Enforcement Process	10/1/2010
147	PDS - Water Resources - Special Magistrate	10/1/2010

## List of Business Processes Mapped Since FY 07

	<b>Business Process</b>	<b>Date</b>
148	PDS - Water Resources - Water Pollution Compliance and Code Enforcement Process	10/1/2010
149	PDS - Zoning - Administration - Board of Zoning Appeals (Appeals)	10/1/2010
150	PDS - Zoning - Administration - Board of Zoning Appeals (Variances)	10/1/2010
151	PDS - Zoning - Administration - Citizen Initiated Text Amendment for Zoning Ordinance	10/1/2010
152	PDS - Zoning - Administration - Letter of Administrative Adjustment	10/1/2010
153	PDS - Zoning - Administration - Letter of Alternative Parking Plan	10/1/2010
154	PDS - Zoning - Administration - Letter of Determination & Interpretation	10/1/2010
155	PDS - Zoning - Administration - Letter of Non-Contravention	10/1/2010
156	PDS - Zoning - Administration - Street Vendor Permit	10/1/2010
157	PDS - Zoning - Plan Review - Commercial-Mixed Use Plan Review	10/1/2010
158	PDS - Zoning - Plan Review - Non Residential Certificate of Occupancy Zoning	10/1/2010
159	PDS - Zoning - Plan Review - Plan Change Review	10/1/2010
160	PDS - Zoning - Plan Review - Plan Change Review	10/1/2010
161	PDS - Zoning - Plan Review - Sign Plan Review	10/1/2010
162	PDS - Zoning - Plan Review - Spot Survey Request	10/1/2010
163	PDS - Zoning - Plan Review - Temporary Use Permit	10/1/2010
164	TPM - Job Description Process	8/20/2010
165	OFP - Protest Process	6/25/2010
166	OFP - Libraries Receiving in IFAS	5/26/2010
167	Communications - Access 19 - Production Process	5/4/2010
168	Communications - Access 19 - Meeting Coverage Process	5/3/2010
169	Communications - Access 19 - Audio Visual Support Process	5/2/2010
170	Communications - Access 19 - EOC Support Process	5/1/2010
171	Strategy - Stormwater Assets Collection Process	3/10/2010
172	OFP - Risk - 3rd Party Vehicle Claim Process	2/4/2010
173	OFP - Risk - County-Owned Property Claim Process	2/3/2010
174	OFP - Risk - County Vehicle Loss	2/2/2010
175	Call Center - Call Capture	2/1/2010
176	O&M - Pcard Authorization and Review process	2/1/2010
177	OFP - Risk - General Liability Claim Process	2/1/2010
178	OFP - Receiving Process	2/1/2010
179	TPM - Bus Operator Hiring Process	10/10/2009
180	OFP - Bidding Protest Process	10/8/2009
181	Library - Library Card	9/23/2009
182	Library - Special Events/Activities	9/23/2009
183	Library - Statistical Reporting	9/23/2009
184	Parks - Facilities Reservation	9/22/2009

## List of Business Processes Mapped Since FY 07

	<b>Business Process</b>	<b>Date</b>
185	Parks - On-line Program Registration	9/22/2009
186	PDS - Administrative Variance and Private Street Requests	9/22/2009
187	OFP - FEMA Daily Log Process system operational_9-15-09	9/17/2009
188	OFP - FEMA Annual Disaster Event Process_7-13-09	9/16/2009
189	OFP - FEMA Appeal Process_7-13-09	9/16/2009
190	OFP - FEMA Daily Log Process system non-operational_8-12-09	9/16/2009
191	OFP - FEMA Emergency Protective Measures Cat B_7-13-09	9/16/2009
192	OFP - FEMA Hazard Mitigation Grant Process (404-406)_7-13-09	9/16/2009
193	OFP - FEMA Pre Disaster Event Process_7-13-09	9/16/2009
194	OFP - FEMA Public Assistance - Administrative Fee Process_8-13-09	9/16/2009
195	OFP - FEMA Public Assistance - Grant Program Overview_8-3-09	9/16/2009
196	OFP - FEMA Public Assistance - Record Retention Process_7-13-09	9/16/2009
197	OFP - FEMA Public Assistance - Reimbursement Cat A FDOT_7-13-09	9/16/2009
198	OFP - FEMA Public Assistance - Reimbursement Cat A NRSC_7-13-09	9/16/2009
199	OFP - FEMA Public Assistance - Reimbursement Cat C_7-13-09	9/16/2009
200	OFP - FEMA Public Assistance - Reimbursement Cat D-F-G_7-13-09	9/16/2009
201	OFP - FEMA Public Assistance - Reimbursement Cat E_7-13-09	9/16/2009
202	OFP - FEMA Reconciliation Process (Fund 148)_7-13-09	9/16/2009
203	OFP - FEMA Subgrantee Reimbursement Process_8-25-09	9/16/2009
204	OFP - Insurance Award of Solicitation_9-29-08	9/16/2009
205	OFP - Insurance Events_9-28-09	9/16/2009
206	OFP - Insurance Grant_9-29-08	9/16/2009
207	OFP - Insurance Leagues - Athletic Use Leases_12-16-08	9/16/2009
208	OFP - Insurance Leagues - Non Primary Use_12-17-08	9/16/2009
209	OFP - Insurance Leases_9-29-08	9/16/2009
210	OFP - Insurance Pcards_9-29-08	9/16/2009
211	OFP - Insurance PO_9-29-08	9/16/2009
212	ENVBC - Energy Efficiency and Conservation Application Process	9/3/2009
213	Call Center - New Agent Report	5/20/2009
214	Strategy - CIP/GIS Maintenance for Comprehensive Plan	5/8/2009
215	OFP - United Way Form Processing	5/7/2009
216	TPM - CSI Alliance Selection Process	5/6/2009

## List of Business Processes Mapped Since FY 07

	Business Process	Date
217	Call Center - Mystery Shopping	5/5/2009
218	Call Center - Recording Process	5/4/2009
219	ENVBC - Solar Thermal Program - Sarasota Model	5/2/2009
220	ENVBC - Solar Thermal Program - Private - Public Partnership Utility Model	5/1/2009
221	ENVBC - Solar Thermal Program - County Utility Model	4/30/2009
222	OHCD - Foreclosure Resource Assistance - Financial & Call Center	4/29/2009
223	PDS - Citizen's subscription to SCG mailing list	4/28/2009
224	TPM - FMLA Request and Tracking	4/26/2009
225	TPM - STD Request and Tracking	4/26/2009
226	Enterprisewide - Administrative Project Team (APT) Request Process	4/25/2009
227	CMS - Email Contact on CIP website	4/24/2009
228	OFP - Risk - Valid Driver License Check	4/23/2009
229	PDS - Comprehensive Plan Process - AMANDA Detail	4/22/2009
230	PDS - Development Review Process - AMANDA Detail	4/21/2009
231	OFP - Engineering Library - Project Solicitation	4/20/2009
232	OFP - Engineering Library - Contract Administration and Management	4/19/2009
233	OFP - Engineering Library - Continuing Contract	4/18/2009
234	OFP - Engineering Library - Contract Negotiation	4/17/2009
235	OFP - Engineering Library - Engineering Registry Management Process	4/17/2009
236	ENVBC - Event Planning - Conference/Workshop Planning	4/16/2009
237	ENVBC - Event Planning - Annual Event Process	4/15/2009
238	ENVBC - Event Planning - Post Event	4/15/2009
239	ENVBC - Event Planning - Nature Walk	4/15/2009
240	ENVBC - Event Planning - Presentations	4/15/2009
241	ENVBC - Event Planning - Approval Process	4/14/2009
242	Enterprisewide - Volunteer Program - Court Appointed	4/13/2009
243	Enterprisewide - Volunteer Program - One Day Event	4/13/2009
244	Enterprisewide - Volunteer Program - Regular	4/13/2009
245	TPM - FEMA Storm Pay	4/12/2009
246	Call Center - Enterprise Traffic Event Notification	4/10/2009
247	OFP - Risk - Fleet Accident Repairs - Fire Fleet	4/9/2009
248	OFP - Risk - Fleet Accident Repairs - Regular Fleet	4/9/2009
249	OFP - Risk - Fleet Accident Repairs - Sheriff Fleet	4/9/2009
250	OFP - Impact Fee Mitigation Application	4/9/2009
251	OFP - Pcards - Audit for Insurance	4/8/2009

## List of Business Processes Mapped Since FY 07

	Business Process	Date
252	OFP - Pcards - Cancellation	4/8/2009
253	OFP - Pcards - Credit Limit Increase Request	4/8/2009
254	OFP - Pcards - Fraudulent	4/8/2009
255	OFP - Pcards - Lost or Stolen	4/8/2009
256	OFP - Pcards - New Cardholder Request	4/8/2009
257	OFP - Pcards - Training and Testing	4/8/2009
258	OFP - Procure to Pay	4/7/2009
259	OFP - Certificates of Insurance Management Process	4/5/2009
260	Communications - Editorial Work Flow Process	4/4/2009
261	PDS - Required Permit Process	4/2/2009
262	TPM - O&M Hiring Process	11/25/2008
263	OFP - Capital Assets - Transfer (DRAFT)	11/24/2008
264	O&M - Facilities - ID Badges Process	11/21/2008
265	OFP - Capital Assets - Recording and Marking of Property (DRAFT)	10/27/2008
266	OFP - Grant Process	10/1/2008
267	ENVBC - External NESHAP process	9/24/2008
268	ENVBC - External Open Burn Permit	9/24/2008
269	ENVBC - Internal NESHAP process	9/24/2008
270	ENVBC - Internal Open Burn Permit	9/24/2008
271	OFP - Capital Assets - Inventory of Property (DRAFT)	7/23/2008
272	OFP - Capital Assets - Reconciliation Process (DRAFT)	7/23/2008
273	OFP - Capital Assets - Reconciliation - Capital Outlay (DRAFT)	7/23/2008
274	OFP - Capital Assets - Reconciliation - Elected Officials (DRAFT)	7/23/2008
275	OFP - Capital Assets - Disposition of Property (DRAFT)	7/2/2008
276	OFP - Capital Assets - Disposition of Property - Auction/External Vendor (DRAFT)	7/2/2008
277	OFP - Capital Assets - Disposition of Property - Auction/Internet (DRAFT)	7/2/2008
278	OFP - Capital Assets - Disposition of Property - Auction/Local Vendor (DRAFT)	7/2/2008
279	OFP - Capital Assets - Disposition of Property - Direct Sale (DRAFT)	7/2/2008
280	OFP - Capital Assets - Disposition of Property - Trade In (DRAFT)	7/2/2008
281	OFP - Capital Assets - Disposition of Property - Auction/Local Vendor (DRAFT)	7/2/2008
282	OHCD - Home Improvement - Barrier Free Grant Alone	6/28/2008
283	OHCD - Home Improvement - Blended Loan Package	6/28/2008
284	OHCD - Home Improvement - Emergency Repair Loan Alone	6/28/2008
285	OHCD - Home Improvement - Home Repair	6/28/2008
286	OHCD - Home Improvement - Impact Fee Assistance Loan	6/28/2008
287	OHCD - Home Improvement - MSF Grant Alone	6/28/2008
288	OHCD - Home Improvement - MSF Grant and Home Repair	6/28/2008
289	Mobility - Fruitville Corridor Process	3/4/2008

## List of Business Processes Mapped Since FY 07

	<b>Business Process</b>	<b>Date</b>
290	Water - Liftstation Cleaning Process	3/4/2008
291	Water - Utilities Call Center - Delinquency sub process	3/4/2008
292	Water - Utilities Call Center - High Bill sub process	3/4/2008
293	Water - Utilities Call Center - New Account sub process	3/4/2008
294	Water - Utilities Call Center - Operation Call sub process	3/4/2008
295	EIT - ALLTEL new phone process	3/3/2008
296	EIT - Annual Charge Back Process for Applications	3/3/2008
297	Library - Circulation Process Fruitville AS IS	3/3/2008
298	Library - Circulation Process Gulfgate AS IS	3/3/2008
299	Library - Circulation Process Selby AS IS	3/3/2008
300	Mobility - Road Program - Spec Book Process	3/3/2008
301	Mobility - Street Sweeping Inspection Process	3/3/2008
302	O&M - Facilities - Facilities Space Request Process	3/3/2008
303	O&M - Enterprise wide Maintenance Consolidation	3/3/2008
304	O&M - Land Maintenance Service Delivery Model	3/3/2008
305	OFP - Field Infrastructure NEW Asset Process AS IS	3/3/2008
306	OFP - Field Infrastructure NEW Asset Process TO BE DRAFT	3/3/2008
307	Water - Utilities Material Management After Hours Process	3/3/2008
308	Water - Utilities Material Management Cycle Count Process	3/3/2008
309	Water - Utilities Material Management Issues and Transfers	3/3/2008
310	Water - Utilities Material Management Material Disposal Process	3/3/2008
311	Water - Utilities Material Management Purchasing Process	3/3/2008
312	Water - Utilities Material Management Receiving Process	3/3/2008
313	Water - Utilities Material Management Recording Process	3/3/2008
314	Water - Utilities Material Management Return Process	3/3/2008
315	Water - Utilities Material Management Rotating Equipment Setup Process	3/3/2008
316	Communications - Communications Project Work Flow	2/13/2008
317	Call Center - Acquisition of New Business Unit	2/5/2008
318	Call Center - Phone Directories Process	1/2/2008
319	Call Center - Traffic/Road Advisory Process	1/2/2008
320	Call Center - Message Distribution Process	1/2/2008
321	Call Center - BC Transition	1/1/2008
322	EIT - CMDB	12/2/2007
323	Call Center - After Hours Subprocess	11/29/2007
324	Cal Center - Business Center Transition	11/2/2007
325	Call Center and AMANDA Process	11/1/2007
326	Water - Utilities AMANDA	11/1/2007
327	EIT - New and Replacement Nextel Phone Process	10/8/2007
328	EIT - New Centranet Line Process	10/8/2007

## List of Business Processes Mapped Since FY 07

	<b>Business Process</b>	<b>Date</b>
329	EIT - New Nextel Process TO BE	10/8/2007
330	EIT - Telecommunications Billing Process	10/8/2007
331	TPM - Firemedic Hiring Process	9/1/2007
332	Communications - New Employee Net Site Process	8/20/2007
333	OHCD - Intake Process Macro	8/9/2007
334	PDS - Land Development Review - Bond Cancelling Review Process	6/13/2007
335	PDS - Land Development Review - Minor Revision to Approved Plan Review Process	6/13/2007
336	Review	6/13/2007
337	PDS - Land Development Review - Right-of-Way Use Bond Replacement Review	6/13/2007
338	PDS - Land Development Review - Site and Development Plan Review	6/13/2007
339	PDS - Land Development Review - Surety Review Process (Completion and Sidewalk for Platting)	6/13/2007
340	for Variances)	6/13/2007
341	PDS - Land Development Review - Surety Review Process (Maintenance)	6/13/2007
342	PDS - Land Development Review - Walk-Through	6/13/2007
343	PDS - Land Development Services - Minor Revision to Approved Plans	6/13/2007
344	Public Safety - EMS Medication Inventory - Standard Medications (DRAFT)	6/6/2007
345	Public Safety - EMS Medication Inventory - Control Substances (DRAFT)	6/5/2007
346	Mobility - Infrastructure Inspections	6/1/2007
347	Solid Waste - Code Enforcement - Customer Service Form (DRAFT)	5/31/2007
348	Solid Waste - Code Enforcement - Mixed Load_Landfill Investigation Form (DRAFT)	5/31/2007
349	Solid Waste - Code Enforcement - Physical Investigation Form (DRAFT)	5/31/2007
350	Communications - Public Records Request and Handling Process	5/17/2007
351	ENVBC - Internal/External Asbestos Process	5/17/2007
352	O&M - Work Management Process - Asset Setup Process	5/17/2007
353	O&M - Work Management Process - Assignment Process	5/17/2007
354	O&M - Work Management Process - Emergency Work Performance Process	5/17/2007
355	O&M - Work Management Process - Follow-Up Process	5/17/2007
356	O&M - Work Management Process - Initiation Process	5/17/2007
357	O&M - Work Management Process - Joint Plan Process	5/17/2007
358	O&M - Work Management Process - Performance Process	5/17/2007
359	O&M - Work Management Process - Planning Process	5/17/2007
360	O&M - Work Management Process - PM/PdM Maintenance Process	5/17/2007
361	O&M - Work Management Process - Requisition Process	5/17/2007
362	O&M - Work Management Process - Scheduling Process	5/17/2007
363	O&M - Work Management Process - Screening Process	5/17/2007
364	O&M - Work Management Process - Spare Part Setup Process	5/17/2007
365	O&M - Work Management Process: Work Order Life Cycle	5/13/2007

## List of Business Processes Mapped Since FY 07

	<b>Business Process</b>	<b>Date</b>
366	SCAT Recruitment Process	5/4/2007
367	EIT - Telecom Processes & Quality Assurance	5/3/2007
368	EIT - Application ChargeBack	5/2/2007
369	Public Safety - Supply Operations for Fire/EMS	5/2/2007
370	PDS - Determination of Community Residential Home	5/1/2007
371	PDS - Fair Housing Complaint Process	5/1/2007
372	PDS - Grant Process	5/1/2007
373	TPM - Fire Hiring Process	5/1/2007
374	Estimates Process	4/30/2007
375	Mobility - Right-of-Way - Acquisition Process - post OT	4/30/2007
376	Mobility - Right-of-Way - Discovery sub Process	4/30/2007
377	Mobility - Right-of-Way - Parcel Acquisition Process - 60% - 90%	4/30/2007
378	Mobility - Right-of-Way - Parcel Acquisition Process - 90% - 100%	4/30/2007
379	Mobility - Right-of-Way -Preliminary Parcel Acquisition Process - prior 30%	4/30/2007
380	OFP - Contract Process - Bids	4/30/2007
381	OFP - Contract Process - Request for Proposal (RFP) & Calls for Professional Services	4/30/2007
382	Parks - Park Development Process (DRAFT)	4/6/2007
383	Parks - Park Development - Pre-Concept Planning Process (DRAFT)	4/6/2007
384	PDS - Reasonable Accommodation Request	4/3/2007
385	TPM - Document Handling	4/3/2007
386	Mobility - Primavera Processes	4/2/2007
387	PDS - Plat Vacation Process	4/1/2007
388	Utilities - Backflow Program	4/1/2007
389	TPM - Random Drug Screen	3/27/2007
390	TPM - Sick Leave Pool	3/27/2007
391	TPM - Retirement Process	3/23/2007
392	ENVBC - Internal/External Open Burn Process	3/3/2007
393	Parks - Park Development - Nomination and Eligibility (DRAFT)	2/14/2007
394	Parks - Park Development - Contract Negotiation (DRAFT)	2/14/2007
395	Parks - Park Development - Pre-Concept Planning Process (DRAFT)	2/14/2007
396	Parks - Park Development - Acquisition Process	2/14/2007
397	TPM - Classification Process	10/3/2006