

# SCGOVNEWS

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## **County Utilities converting to cost-saving billing system Oct. 22**

Sarasota County Utilities is converting to an updated computerized billing system that will save utility ratepayers an estimated \$150,000 per year over the next five years. During this conversion, customers will be temporarily unable to make payments or access utility account information by phone or via the county's Internet site. The conversion will begin at noon Wednesday, Oct. 22. The system is scheduled to be available again by noon on Monday, Oct. 27.

The Utilities call center will be open normal hours, 8:30 a.m.-4:30 p.m. on Wednesday, Oct. 22 and Thursday, Oct. 23, but services will be limited. The Utilities call center will be closed Friday, Oct. 24. Cashiers at 1301 Cattlemen Road, Sarasota, and 4000 S. Tamiami Trail Venice, will be open normal hours each day of the conversion; however, services will be limited.

Emergency utility service will still be available at all times.

For more information, contact Sarasota County Utilities Customer Service at 861-6790.

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