

April 25, 2008

## Sarasota County to test PSN emergency call system

On Thursday, May 1, Sarasota County will test its automated call system that provides emergency evacuation information to residents in Sarasota County's "People with Special needs" registry (PSN).

According to Emergency Management Operations Chief Robert Day, the calls are only an exercise as Sarasota County tests the mechanics of the automated calling system. "We are committed to providing quality service to people with special needs in our community," said Day.

During the testing phase, people on the Special Needs Registry should follow these instructions when they receive the automated phone call:

- The person receiving the call will need to say, "Hello," to activate the message.
- A prompt will instruct the person receiving the call to press any key to continue.
- The call recipient will hear a recorded message.
- At end of the message, the message may be repeated by pressing the "9" key.
- After the message is repeated, the call recipient will hear, "Goodbye."
- The call will automatically disconnect.

People receiving the call do not need to take any further action.

For more information regarding the People with Special Needs registry, contact the Sarasota County Call Center at 941-861-5000, or visit the Sarasota County All Hazards Web site at <http://www.scgov.net/EmergencyServices/allhazards.asp>